

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information		
Date of Inspection: September 1, 2015	Name of Inspector: Janet Hall	
Inspection Type: Mandatory Reporting Inspection		
Licensee: Lifetimes Limited Partnership / 3200 Dufferin Street, Toronto, ON M6A 3B2 (the "Licensee")		
Retirement Home: The Millwood / 921 Millwood Road, Toronto, ON M4G 1X2 (the "home")		
Licence Number: T0390		

**Purpose of Inspection** 

The RHRA received a report under section 75(1) of the *Retirement Homes Act, 2010* (the "RHA").

## NON-COMPLIANCE

## 1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

**23. (1)** Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,

(c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;

#### Inspection Finding

The Home did not use their Dementia Observational System (DOS) form, as written in their Behaviour Management Policy, when a resident wandered away from the home on 2 occasions within 20 days.

#### Outcome

Corrective action taken by the Licensee.



# NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <u>http://rhra.ca/en/register/</u>

Signature of Inspector	Date
Anet Hall	December 9, 2015